

SERVICE NOTE

NUMBER 111-B

7/19/22

Windows 7, 8, and 10 Altronic Terminal Program Compatibility

The Terminal Programs for Altronic products were developed when the products were originally released and have evolved in updated versions to remain compatible with newer versions of Windows operating systems. The list below notes the compatibility of the latest version Terminal Programs which are available from the Altronic LLC website (www.altronic-llc.com). To determine if your Operating System is 32 or 64-bit, right click on the “Computer” icon then select “Properties”. The “System type” will note your system as a “32 or 64-bit Operating System”.

Altronic recommends that all software be installed on Professional and Enterprise versions of any Microsoft OS. Installation on Home versions is not recommended for performance inconsistencies in this version

The chart below notes the Windows versions that have been tested on both 32 and 64-bit Operating Systems. Blank spaces have yet to be tested.

PRODUCT	VERSION	DATE	32-Bit WIN Version	64-Bit WIN Version
EPC-100E	6.1.0	08/19/2014	7,10	7, 8,10
SaveAir	1.6	05/12/2005	7	7, 8
DET-1600	1.9	11/18/2014	7	—
DE-3000	2.1	02/02/2017	7, 8.1	7, 8.1,10
DE-2500	2.4	05/11/2006	7	7
CPU-95EVS	1.4.0	05/12/2017	7, 8	7, 8
CPU-XL	1.0.0	06/11/2013	7, 8	8
Virtual DE	1.1	03/22/2004	—	7
CD200/D/EVS	1.1	08/16/2017	—	10
CPU-95DPD			7	8
CPU-2000	3.0.0	03/10/2014	7	8
GOV10	2.0.0	04/26/2006	—	7
DE-1510/2510	3.2	07/09/2014	7	7, 8